



Membership Satisfaction Guarantee Agreement

The Home Builders Association Greater Cincinnati (HBA) is so confident that you will be satisfied with your membership that the Association offers a satisfaction guarantee on your first year of membership for all HBA members. The Association stands by the fact that member involvement is crucial to a successful membership experience. Therefore, if you are not completely satisfied with your membership investment and have fulfilled the requirements below, we will return your membership dues. A signed copy of this agreement must be received by the HBA Office with your application to participate in the program.

MEMBER INVOLVEMENT REQUIREMENTS FOR MEMBERSHIP GUARANTEE

First-year Associate Members must attend:

- How to Maximize your HBA Investment – within the first two scheduled dates
- ONE of the following: Spring Event, Golf Outing OR HOMEARAMA®/CiTiSCPAES® Preview Party
- A minimum of two (2) 2nd Thursday Networking Happy Hours
- A minimum of two (2) Council Meetings (OVDC or E3 Board)
- Join a committee and attend its scheduled meetings.

First-year Builder/Remodeler Members must attend:

- How to Maximize your HBA Investment – within the first two scheduled dates
- ONE of the following: Spring Event, Golf Outing OR HOMEARAMA®/CiTiSCAPES® Preview Party
- A minimum of two (2) 2nd Thursday Networking Happy Hours
- A minimum of two (2) educational events such as Lunch & Learns or Morning Coffee Breaks
- A minimum of two (2) Council Meetings (OVDC or E3 Board)
- Join a committee and attend its scheduled meetings.

I have read and understand the terms set forth by the Home Builders Association of Greater Cincinnati's Membership Satisfaction Guarantee Program. I realize that if I have fulfilled the above requirements and wish to request a refund, I must submit a written request to the Membership Committee on or within one month after my first-anniversary date and complete and return an exit survey. HBA staff will confirm my participation in the above events. This agreement is void if the undersigned member ceases to represent the company listed below or if the company listed below ceases to exist.

Company Name

Join Date

Signature of Company Primary Member

Date

To be completed by HBA

HBA Staff Approval

Membership Approval Date (Board)

Faxed Copy to Member Date

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